

# ADD-ON COURSE (3 WEEKS)

## AMADEUS AND ALTEA

Skyy offers the highly sought-after **Altea Customer Management System** and **Amadeus Computer Reservations System**. Skyy Aviation is the only accredited institution in Africa to offer the globally utilized Altea Customer Management System, trusted by over 100 airlines worldwide.

This course prepares students as ticketing agents and reservations clerks for both airlines and travel agencies.

The following components covered during this training course are:

### **1. Amadeus – Computer Reservations System (2 weeks)**

- Industry Codes
- Time Zones
- Airline Reservations and Electronic Ticketing
- Hotel Reservations
- Car Hire Reservations

### **2. Altea Departure Control Passenger Management System (1 week)**

- Used by over 100 airlines, a global key airport computer program used to facilitate passengers from check-in to departure.

#### **Course Entry Requirements:**

Must have Matric

Computer Literate

(any level of a matric pass is accepted)

**You can contact Skyy Durban at 081 271 9298(WhatsApp) or call 031 001 0774 for information about their fees and payment plans.**